

## Standardisation of shipments

OVERSEAS TRADE Co. Ltd. d.o.o.

Kovinska 20  
HR - 10090 Zagreb

customer service: +385 (0)1 3454 555

fax: +385 (0)1 3453 140

e-mail: [overseas@overseas.hr](mailto:overseas@overseas.hr)

[www.overseas.hr](http://www.overseas.hr)



### SHIPMENT DIMENSIONS

Dimensions of packages (parcels and palettes) shipped by Overseas Express are specified as follows:

Package	Parcel	Palette	Note
Minimum mass	1,0 kg	1,0 kg	<b>Palette:</b> Minimum mass for calculation is 200 kg
Maximum mass	70,0 kg	600,0 kg	<b>Overseas does not pick up parcels or palettes of greater mass than specified</b>
Minimum dimensions	15 cm x 15 cm x 1 cm	120 cm x 80 cm x 185 cm	<b>Package:</b> minimum dimensions are specified to reduce the risk of losing them <b>Palette:</b> fixed dimensions of Euro-palette
Maximum dimensions	200 cm length 360 cm volume	120 cm x 80 cm x 185 cm	<b>Overseas does not pick up packages of greater dimension than specified</b>



## PICKING UP THE SHIPMENTS

Overseas Trade Co. Ltd. reserves the right to reject taking over a shipment if it is not adequately packed, addressed and marked, or the transportation documentation is missing, incomplete, illegible or damaged.

### PROHIBITED ITEMS IN SHIPMENTS

1. shipping goods of larger dimensions than specified in **Shipment dimensions** is prohibited
2. explosive and flammable items as well as transportation of items, which may endanger life and health of persons participating in the transport or cause damage of other shipments, means of transport and carrier's or third parties' facilities
3. items for which transportation is prohibited by special legal and other regulations
4. items or goods which cannot be shipped according to General terms of shipments transportation\* include, but are not limited only to:
  - **animals, perishable and non-durable goods, fragile goods, flammable and self-combustible goods, gold or silver bullions or bars, money, transferable securities, which are addressed to the bringer, precious stones and metals, firearms and their parts or ammunition, human remains, pornography and illegal narcotics/drugs.**

\* In case of reasonable doubt, that the shipment is unacceptable, the carrier has the right to open and examine the package. If during transportation the package proves to contain prohibited items, the carrier will hand them over, together with the report, to the authorized body, which confirms the receipt of the shipment on the second copy of the report.
5. goods not shipped according to Overseas Trade standardisations include, but are not limited only to:
  - **motorcycles, scooters, bicycles**
  - **motocultivators and marine engines\*\***
  - **car glass** of all types and packaging
  - **exhaust pipes and plastic tank containers**
  - **metal cabinets and shelves**
  - **metal barrels over 60 l of volume**
  - **furniture, panels, doors and windows**
  - **perishable goods or goods demanding thermoregulation of the cargo space of the vehicle and the storage space** - ice and similar.
  - **pillows, dolls, balls\*\*\***
  - **textile bales** longer than 150 cm and of diameter bigger than 30 cm. Otherwise, textile bales can be packed in firm transportation plastic.

\*\* heavy machinery is admitted only if it is properly attached to the palette of dimensions 80 x 120 cm, if it does not contain oil or other liquids, and if it's actual weight is specified; the minimum weight invoiced for palette transportation being 200 kg

\*\*\* are admitted only with the receipt and calculated volume mass and proper packaging (cardbox)
6. **TRANSPORTATION OF HIGHLY FLAMMABLE GOODS IS STRICTLY PROHIBITED.**



## REJECTING TO PICK UP THE SHIPMENT

Overseas Trade Co. Ltd. d.o.o. reserves the right to reject picking up the shipments for which is believed that they can in any way endanger:

- Overseas Trade's business or lives and health of it's employees or third parties,
- which increase the risk of possible damage of shipping of such packages or other packages,
- which can increase the risk of damaging or reduce the value of Overseas Trade Co. Ltd. d.o.o. assets or any other legal or physical persons.



## CONTACT

If you have any further questions, feel free to call our Customer service on our free phone number **0800 33 66 33** or **01 3454 555**, or send a fax to **01 3453 138** or an e-mail to **overseas@overseas.hr**